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After receiving input from a wide group of damage prevention stakeholders, the Infrastructure Protection Coalition has amended its original 811 Emergency report and posted revised state reports to www.ipcweb.org. The group's next steps include working with stakeholders at the state level to drive positive changes in their 811 systems.

The study examined 811 operations in every state, Washington, D.C., and Chicago and showed that costs and the risk to public safety could be substantially reduced if states with the worst records adopted more effective practices and procedures already in use in other parts of the country.

Readers can learn more at www.ipcweb.org.