



NAPLES GRANDE

BEACH RESORT

WELCOME BACK NUCA!

At Naples Grande Beach Resort, our first priority is always the health and safety of our guests and associates. During this ever-changing time, we continue to closely monitor the latest developments on COVID-19 and are following the direction of the leading authority, Centers for Disease Control (CDC) to keep our valued guests safe and up to date with key information on our heightened efforts to ensure peace of mind for your upcoming stay with us.

With this in mind we have developed The Naples Grande Safety & Well-Being Promise and details on the program can be found by visiting <https://www.naplesgrande.com/Safety-and-Well-Being-Promise>.

Our resort has remained open and operational throughout the pandemic, and successfully conducted over 75 group events of varying sizes March through December 2020. Our operation has stayed abreast of the industry best practices of sanitation, setup, and food & beverage servicing and displays that are conducive for today's environment.

Our amenities and services are subject to change at any time to follow safety guidelines and to ensure we offer the best guest experience. And while the majority of the resort's amenities are currently available for guests, as a precaution we do have some restrictions in certain areas with the safety of guests and team members in mind. What does that entail?

*Limited Housekeeping Services – We are not conducting normal daily in-room housekeeping services. Alternatively, should you need any additional supplies or linens during your stay, you can contact a Guest Service Agent to facilitate. If you would like to request full Housekeeping services, please schedule with the Front Desk at least 24 hours in advance.

*In Room Dining; The Hotel is currently not operating In-Room Dining. However, you may order from any of our outlets and ask for your meal to-go so you can enjoy outdoors or the perfect balcony setting overlooking Naples and view of the Gulf.

*Limited recreation activities for kids, any resort activities that promoted congregating collectively at once have been cancelled, and certain weekly wellness classes that cannot be conducted outdoors and socially distanced have been restricted.

Face coverings are currently required by Collier County in all indoor public areas (unless eating or drinking). Forgot your mask? We have you covered! See one of our team members.

Please feel free to contact us directly should you have more specific questions or would like additional details on our Safety and Well-Being Promise! We look forward to safely welcoming NUCA back to paradise for their conference at Naples Grande!

Regards,



Jacob Damouni
Resort Manager